

REQ260669A Deputy HR Services Manager

To apply, please answer the three application questions, demonstrating how you meet the requirements of the role.

Application Questions

Word limit of 500 words per question

Question 1: HR Service Delivery

Please provide an example of a HR service or operational process that you have improved. What was the issue, what actions did you take, and what was the impact on service quality, efficiency or the employee experience?

Question 2: Managing and Developing People

Describe your experience of managing, coaching and developing a HR team. How have you motivated colleagues, built capability and maintained a high-quality service during periods of competing priorities?

Question 3: Managing Complex Stakeholder Needs

Provide an example of a complex HR issue or query within the employee lifecycle that required you to work with multiple stakeholders. How did you balance differing perspectives, and what was the outcome?